



Please see the listing below for the NICTA online offerings associated with the topic icons/links. Please note the online offerings with an asterisk (\*) are associated with the specific topic icon/link and the Investigations icon/link.

### **GENERAL**

Contractor, Provider and Vendor Fraud Overview  
Customer Service and Fraud  
Detecting Fraud for Underwriters  
Field Safety Course  
Identity Theft/Fraud  
Insurance Fraud Basics  
Introduction to Commercial Lines Fraud  
Introduction to Insurance Fraud Investigation\*  
Listening for Deception in Claims Interviews  
Online Application Fraud  
Rate Evasion Fraud  
Recorded Statements  
Training Theory and Skills for Fraud Investigator  
Writing Investigative Reports (for claims)

### **PROPERTY**

Arson for Profit  
Body Shop Fraud  
Catastrophe Fraud  
Classic Car Insurance Fraud  
Hit While Parked Fraud  
Investigating Property Fraud\*  
Investigating Questionable Water Claims \*  
Investigating Vehicle Theft Fraud\*  
Mold Insurance Fraud  
Mysterious Disappearance Claims  
Smoke & Ash Fraud Investigation \*  
Street Racing and Sport Compact Vehicle Fraud  
Vehicle Glass Fraud

## **MEDICAL**

Casualty Insurance Fraud  
Diagnostic Testing Fraud  
Durable Medical Equipment (DME) Fraud  
Evaluating Medical Bills for Fraud 101  
Introduction to CPT Codes in Medical Billing Fraud  
Introduction to Medical Billing Fraud  
Medical Clinic Inspection  
Modalities and Procedures – Questionable Billing  
Workers Compensation Fraud

## **INVESTIGATIONS**

Introduction to Insurance Fraud Investigation\*  
Investigating Organized Groups  
Investigating Property Fraud\*  
Investigating Questionable Water Claims \*  
Investigating Vehicle Theft Fraud\*  
Pedestrian Staged Accidents  
Preparing a Case for Prosecution  
Recognizing Organized Insurance Fraud  
Smoke & Ash Fraud Investigation \*  
Staged Auto Accidents  
The Internet: An Investigative Tool  
Using the Social Network for Investigation  
Workers Compensation Premium Fraud

### **ONLINE REFERENCE**

2014-2015 US Water Damage ForeCAST Report (PDF)  
California Small Claims Court Tips and Regulations (PDF)  
Glossary of Insurance Terms (PDF)

### **OTHER LEARNING**

IAATI Level 1 Online Certification Test  
IAATI Level 2 Online Certification Test (Advanced)  
IAATI Level 3 Online Certification Test (Master)  
IASIU Ethics Course  
ISO ClaimSearch User Training  
NICB Insurance Fraud Analyst Academy I Pre-Test  
NICB Questionable Claims Submission

### **MEDICAL SNAPSHOTS**

Ankle Injuries  
Carpal Tunnel Syndrome  
Cervical Strain (Whiplash)  
CPT Modifiers  
Diagnostic Testing  
Lumbar Strain  
Orthopedic Testing  
Schizophrenia  
Stress  
X-Ray CPT Code Abuse

## **STREAMING VIDEO**

Bodily Injury Fraud  
Catastrophe Fraud  
Confessions of an Insurance Fraud Offender  
Property Fraud  
Staged Auto Fraud  
The Give Up  
Vehicle Theft Fraud  
Vinnie's Story  
Workers Comp Fraud

## **WEBCASTS**

### **Medical**

Billing Modalities as Procedures  
Billing Supervised Modalities and Constant Attendance Modalities  
CPT Codes  
Drug Compounding  
Epidural Steroid Injection (ESI)  
Fraudulent Treatment (SOAP) Notes  
ICD Diagnosis Codes  
Identifying Treatment Provided by Unqualified Providers  
Improperly Billing Procedures  
Initial Bill Review  
Introduction to Medical Necessity of Chiropractic Manipulation  
Introduction to the Medical Necessity of Radiographs  
Linking ICD Codes to CPT Codes  
Low Level Laser Therapy (LLLT)  
Medical Necessity and Overutilization of Modalities  
Platelet Rich Plasma (PRP) Therapy  
Trigger Point Injections  
Understanding *MedAWARE*<sup>SM</sup> Alerts

### **Organized Fraud**

Organized Groups and Insurance Fraud  
Personal Injury Protection (PIP) Schemes  
Recruitment of Patients  
Staged/Caused/Paper Accidents

### **Property**

Dime Spinning and Mechanical Damage  
Metal Theft

**Vehicle**

Crash Data Retrieval

Heavy Equipment Identification

Vehicle Identification Numbers

Vehicle Identification Points

Vehicle Repair Fraud

Vessel Identification